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## Certified Paralegal Examination FAQs

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# Certified Paralegal Examination FAQs

## When will the Certified Paralegal examination be administered?

- The Knowledge Exam is administered year-round, on-demand with the exception of holidays.
- The Skills Exam is administered during the months of: ***February, April, July, and October***

## How long is the application process?

- **48 hours** - If the application, fee, and supporting documentation are submitted and it meets the eligibility requirement, the approval process - including notification - takes approximately 48 hours.
- **TBD** - If any portion of the application is incomplete, a notification will be sent requesting the additional information. The deadline to submit additional information is 60 days from the notification date.

## What is the application process?

- Submit the application, fee, and supporting documentation via online, e-mail, fax, or mail.
- NALA staff reviews the application and supporting documentation.
  - If the eligibility requirement is met, the application is approved.
    - An official application approval acknowledgment is sent via e-mail within 24 hours of receipt.
    - An Authorization to Test is sent via e-mail at least 48 hours after the application approval notification.
    - A scheduling notification from PSI is sent at least 48 hours after the application approval notification.
  - If the eligibility requirement is **not** met, the application is in pending status and a notification requesting additional information is sent via e-mail. A 60-day deadline is provided to submit the requested information.
    - If the additional information is not received by the deadline, the application is voided and a \$75 processing fee is required.

## What are the exam application fees?

- First time candidates:
  - \$250 - NALA members
  - \$275 - Non-NALA Members

- Student - \$125 NALA Members
- Student – \$150 Non-NALA Members
- Includes one attempt for the Knowledge Exam and one attempt for the Skills exam.
- Candidates who do not pass the first attempt of the Knowledge or Skills examination:
  - \$60 (per subsequent attempt for the Knowledge and Skills Exam)
  - A maximum of three attempts are available during the 365-day eligibility period

## How do I know what to study?

The Exam Content Outline on the last page provides the breakdown of subjects tested on the examination and is based on federal rules and procedures. The examination tests on general knowledge and concepts in each of the areas listed on the outline. Most areas are included in paralegal studies curricula or are areas commonly practiced by paralegals as evidenced by the responses to the 2016 Job Task Analysis Survey conducted in the Fall of 2016.

Suggested sources for study are listed on the NALA website. These sources are provided for information only; candidates are not required to purchase any of these materials. Successful completion of the Certified Paralegal Examination depends on many factors, including educational background and experience. It may be helpful to determine the most familiar areas and focus on areas that may require additional study.

The function of the Certifying Board is to test knowledge, rather than teach the test. In accordance with the NCCA accreditation requirements, the NALA Certifying Board is not involved in the development or delivery of any CP exam study materials, preparation materials, or products; and the developers of those materials and products do not have access to any CP Exam content. The Certifying Board does not require, approve, endorse, or recommend any specific study materials or methods to be used by examinees. The Certifying Board has no involvement with the NALA online study group nor does the Certifying Board provide any information, answers, or responses to questions posed by the online study group.

## Where can I take the exam?

- **PSI Testing Centers** – To review the PSI testing center options, type or click <https://nala.org/node/1069>.  
**Do not create an account in PSI's system.**
- **Non-PSI Testing Center** – To review the current Non-PSI testing center options, type or click <https://nala.org/certification/testing-centers-others>.
  - If your employer or college is eligible to administer the exam for you, the required forms are located at the same link.
    - Qualifying as a Testing Center
    - Testing Center Application
    - Proctor Application
    - Proctor Confidentiality Agreement

## Will I receive my score at the testing center?

- **Yes.** The **Knowledge Exam's** preliminary results will be available at the testing center. However, NALA will provide the official score via e-mail within 48 hours of your exam completion.
- **No.** The **Skills Exam's** score is not available at the testing center. The score for the Skills Exam will be released after the post-administration analysis, scoring, and standard setting has been completed. Results are expected to be released 6-8 weeks after the testing window closes.

## I passed my Knowledge Exam. When may I take the Skills Exam?

- Candidates who pass the Knowledge Exam will receive official scores within 48 hours of the completing the exam.
- Within the next 48 hours, an Authorization to Test for the Skills Exam will be sent via e-mail.
  - 365 days will be provided for completion after receiving notice of eligibility from NALA.
  - Candidates who do not pass the Skills Exam must wait 90 days before re-taking it and are provided a total of three attempts to successfully complete the Skills Exam in the 365-day period.
  - If the Skills Exam is not successfully completed in the 365-day period, candidates will start over by submitting a new application, fee, and retake the Knowledge Exam.

## I didn't pass my exam. What happens next?

- Candidates who do not pass the Knowledge or Skills Exam must wait 90 days after the initial attempt before applying for the next attempt.
- Candidates must purchase another attempt for the Knowledge or Skills exam by submitting a Retake Application. The \$60 fee is nonrefundable.
- Candidates filing a Retake Application for the Knowledge or Skills Exam will receive a **Testing Ticket** and a separate e-mail from PSI when PSI is ready to schedule appointments.
- Candidates who do not pass the Knowledge or Skills Exam on the **third attempt** are required to submit a new application and fee.

# Exam Content Outline

Knowledge Exam		100 points
1	United States Legal System	15
1.A	Sources of Law	
1.B	Judicial System	
1.C	Remedies	
1.D	Administrative Law	
2	Civil Litigation	15
2.A	Jurisdiction	
2.B	Federal Rules of Civil Procedure	
3	Contracts	15
3.A	Formation, Rights, and Duties	
3.B	Enforcement and Defenses	
4	Corporate/Commercial Law	10
4.A	Business Organizations	
4.B	Rights and Responsibilities	
4.C	Transactions	
5	Criminal Law and Procedure	5
5.A	Criminal Law	
5.B	Criminal Procedure	
6	Estate Planning and Probate	5
6.A	Estate and Trusts	
6.B	Wills	
7	Real Estate and Property	10
7.A	Property Rights and Ownership	
7.B	Transactions	
8	Torts	10
8.A	Intentional Torts	
8.B	Negligence	
8.C	Strict Liability	
9	Professional and Ethical Responsibility	15
9.A	American Bar Association (ABA) Model Rules of Professional Conduct	
9.B	Unauthorized Practice of Law	
Skills Exam		30 points
1	Writing	12
1.A	Grammar, Spelling, and Punctuation	6
1.B	Clarity of Expression	6
2	Critical Thinking	18
2.A	Reading Comprehension	6
2.B	Analysis of Information	6
2.C	Decision Making	6