



Q: Is there a limit to how many badges I can earn?

A: No, as long as you meet the requirements for each badge offered you can continue to claim them.

Q: How does my certification get displayed as a badge?

A: We have partnered with Credly to translate the learning outcomes you've demonstrated into a badge. Badges are issued and managed through the company's Acclaim Platform. The technology Credly uses on its Acclaim Platform is based on the Open Badge Standards maintained by IMS Global. This enables you to manage, share, and verify your competencies digitally.

Q: Does my digital badge expire?

A: Your online badge will show the expiration date that is associated with your badge category. For example, if your certification or membership badge expires in June 2021, it will reflect that date automatically on your digital badge. Upon renewal, NALA will update the new dates for your badge. There is no need for a badge earner to update anything themselves.

Q: What are the benefits of a badge?

A: Representing your skills as a badge gives you a way to share your abilities online in a way that is simple, trusted, and can be easily verified in real time. Badges provide employers and peers concrete evidence of what you had to do to earn your credential and shows how you are capable.

Q: How will I know if I've earned a badge?

A: You will receive an email notification from the Acclaim Platform (*admin@youracclaim.com*) with instructions for claiming your badge and setting up your account.

Q: What if I don't want my badge to be public?

A: You can easily configure your privacy settings in the Acclaim Platform. You're in complete control of the information about yourself that is made public.

Q: What's to keep someone else from copying my badge and using it?

A: While badges are simply digital image files, they are uniquely linked to data hosted on Credly's Acclaim Platform. This link to verified data makes them more reliable and secure than a paper-based certificate. It also eliminates the possibility of anyone claiming your credential and your associated identity.

Q: Where and how can I share my badge through Credly's Acclaim Platform?

A: You can share your badge directly from the Acclaim Platform to LinkedIn, Twitter, and Facebook; over email; and embedded in a website or in your email signature.

Q: Can I export badges issued through Credly's Acclaim Platform to other badge-storing platforms?

A: Yes, you can download your badge from the Share Badge page. Your downloaded badge contains Open Badge Infrastructure (OBI) compliant metadata embedded into the image. This allows you to store your badge on other OBI-compliant badge sites, such as the Mozilla backpack.

Q: Can I import badges issued from other platforms into Credly's Acclaim Platform?

A: Not at this time.

Q: Who is Credly?

A: Credly is the end-to-end solution for issuing and managing digital credentials. Credly works with credible organizations to provide digital credentials to individuals, worldwide.

Q: Is there a fee to use Credly's Acclaim Platform?

A: No. This is a service we provide to you, at no cost.

Q: I have a question about the Acclaim Platform. Where can I find support?

A: You can find answers to frequently asked questions here: support.youracclaim.com