

NALA – The Association for
Legal Assistants-Paralegals

Important Information from
the:

NALA Certifying Board
for Paralegals

QUALIFYING AS A NALA TESTING CENTER

As of the fall of 2010, the CP examination is delivered via computer based testing throughout the United States. NALA utilizes the ACT testing center network for delivery of the examination. This describes how a school and an employer of paralegals may qualify to become a NALA testing center. This is preliminary information, subject to amendment without notice. Watch the NALA web site for further announcements.

Contents

Reasons schools/employers wish to become testing centers for the Certified Paralegal Examination	3
Qualifying as a Testing Center (Schools and Employers)	4
Examination Eligibility Requirements	4
What are the testing center requirements?	5
Equipment.....	5
Proctor information.	6
Examinees	7
Fees and Charges	7
Deadlines and how to apply.....	7
After Receiving Designation as a Certified Paralegal Examination Testing Center.....	8
Summary of Details Needed for all Testing Centers	9
Deciding if the center is open only to students or others in the community.....	9
Examinee Experience	10
Attachments.....	11
Testing Center Information.....	11
Policy Statement	17
Terms and Conditions	19

Certified Paralegal Exam Computer Based Testing Qualifying as a NALA Testing Center

In 2010, the Certified Paralegal examination transitioned from paper-pencil to computer based testing. Today, the examination will be available in all ACT testing center locations, located in over 250 universities, community colleges, and private testing centers.

Employers and schools that are not already designated as an ACT testing center may apply to NALA to become a testing center for the Certified Paralegal examination. This booklet describes the requirements to be designated as an authorized testing center for the Certified Paralegal examination and outlines requirements for proctors and examinees.

WHY WOULD THE SCHOOL/EMPLOYER WANT TO BE A TESTING CENTER FOR THE CERTIFIED PARALEGAL EXAMINATION?

Certification as a paralegal is part of the career management tools of all wishing to join this profession and make the paralegal profession the focus of their career life. For employers, certification provides that NALA has verified the education and experience background of the certified paralegal and that the paralegal has demonstrated knowledge and skills required to complete the written examination successfully. The examination is now in its 36th year of research and development.

The subsequent 5-year re-certification requirements also allow paralegal employees to demonstrate a commitment to continuing education and continued professional development.

Recognition of the Certified Paralegal program of NALA is nationwide. In private law firms, those with the credential generally have higher billing rates which are accepted by courts when awarding attorney fee award petitions. In corporations, the Certified Paralegal program is utilized as a means of providing a growth path for the paralegal staff members. For all, the CP program provides a win-win commitment. Providing the opportunity for students and employees to take the Certified Paralegal examination on your premises offers the following opportunities:

For Schools:

- Provide a program for students to help them become more competitive in the workplace, enhancing and supporting the degree earned.
- Allow students and graduates to participate in the CP program at a lower cost. The ACT testing center charges could be significant.
- Provide a welcome service to students, graduates, and paralegals in the community.

For Employers:

- Provide a service to employees that allows them to participate in the CP program at a lower cost.
- Use the CP program, including study and preparation, as an employee training/development program.
- Use the CP program as a means of reward for employees.
- Use the CP program as a standard of excellence for non-lawyer services provided by the firm.

QUALIFYING AS A TESTING CENTER (SCHOOLS AND EMPLOYERS)

If your school has a relationship with the ACT and is an ACT designated testing center, your school is automatically a NALA testing center. No further information is needed or required. Your students will be advised by ACT that they may take the examination at your school, and the ACT will charge the students the standard fees for test delivery.

If you want to administer the examination independent of the ACT network, and your school has an agreement with ACT, check with your school administration. It may be possible for you to administer the CP examination as you wish. This would result in **substantial saving** for your students.

Schools offering paralegal training programs may apply to be designated as authorized testing centers for the Certified Paralegal examination. The school should be a member of the American Association for Paralegal Education, or offer a paralegal program that is approved by the American Bar Association. If the school does not meet either of these qualifications, graduates of the school must be eligible to take the Certified Paralegal examination.

Employers throughout the United States are recognizing the value of the Certified Paralegal program and the growth path this provides for all non-lawyer legal staff. The convenience of offering the examination in the location of the employer is appreciated by the staff and human resources personnel. Generally, employers with a computer lab or training rooms with computer terminals will qualify.

Students or employees desiring to take the Certified Paralegal examination must meet the requirements for taking the Certified Paralegal examination. The requirements follow. There are no changes in the eligibility requirements with this new procedure.

ALTERNATE EXAMINATION ELIGIBILITY REQUIREMENTS:

1. Graduation from a paralegal program that is:

- (a) Approved by the American Bar Association; or
- (b) An associate degree program; or
- (c) A post-baccalaureate certificate program in paralegal studies; or
- (d) A bachelor's degree program in paralegal studies; or
- (e) A paralegal program which consists of a minimum of 60 semester hours (900 clock hours or 90 quarter hours) of which at least 15 semester hours (225 clock hours or 22.5 quarter hours) are substantive legal courses.

NOTE: Under Category 1(e), an applicant may combine college hours from more than one institution. The applicant must have graduated from a paralegal program consisting of a minimum of 15 semester hours (or 225 clock hours or 22½ quarter hours.) Evidence of the minimum hours required under Category 1(e) must be provided with the application form.

2. A bachelor's degree in any field plus one year's experience as a paralegal. Successful completion of at least 15 semester hours (or 22.5 quarter hours or 225 clock hours) of substantive paralegal courses will be

considered equivalent to one year's experience as a paralegal.

3. A high school diploma or equivalent plus seven (7) years' experience as a paralegal under the supervision of a member of the Bar, plus evidence of a minimum of twenty (20) hours of continuing legal education credit to have been completed within a two (2) year period prior to the examination date.

FOR PARALEGAL STUDENTS. Paralegal students who are nearing graduation may take the Certified Paralegal examination under certain conditions. The following deadlines apply:

Testing Window	Graduation Date No later than
January	March 15
May	July 15
September	November 15

This option requires:

- A statement signed by the paralegal program director confirming the student's pending graduation date.
- A statement signed by the examinee acknowledging that if, for any reason, graduation requirements are not met and the examinee does not complete the program, the examination results will not be released and the examination fee will be forfeited.

What are the testing center requirements?

EQUIPMENT. The examination is delivered via a secured internet connection. Through the internet connection, candidate responses to questions are recorded directly on the test server. The testing center is not required to download any programs or data.

Minimum requirements for examinee computers are:

- Internet connection speed of 256 KBPS minimum
- Internet Explorer 7 or higher as the standard browser
- Screen resolution: 800 X 600 or 1024 X 768
- Pop-up blockers must be turned off
- Browser history settings are set to check for new version of stored pages each time the web page is visited and disc space to use is no more than 8 MB
- Minimum screen configuration: 366 MHz Pentium II with 128 MB of RAM
- Operating System: Windows 2000, Windows XP or higher
- No plug-in software required (Flash, Virtual Java, etc)

Exam candidates are not allowed to access other web sites or programs during testing, nor may candidates load information on the workstation drives. It is the responsibility of the testing center and proctor to ensure compliance with this requirement.

The workstation environment must be:

- Quiet, well lit, comfortable temperature
- Visible so that proctors can easily monitor examinees
- Clear of personal items. A place should be provided to store personal items, or they may be placed at the front of the room for the proctor.

NALA reserves the right to refrain from using a testing center based on examinee or proctor complaints, or upon finding the testing center equipment and environment do not meet the above specifications.

PROCTOR INFORMATION. Authorized testing centers for the Certified Paralegal examination are required to provide proctors. NALA requests a minimum of two proctors be designated and approved by NALA for each testing session. Qualified proctors include:

- Instructors
- Paralegal program directors
- Retired instructors or retired paralegal program directors
- Professional educators (other instructors at the school)
- Professional proctors routinely used by the school
- Attorney/employers
- Human resource professionals
- Members of NALA with the Certified Paralegal credential

Proctors are required to complete a separate form to be submitted with the testing center application form. The purpose of this form is to identify proctors, and record the proctor contact information. In addition, through this form, the proctor acknowledges that he/she is familiar with the workstations/computer lab the testing center will use, and that he/she will be available for further training by NALA, specific to proctoring the Certified Paralegal examination.

The form also lists proctor duties, and an attestation that the proctor will follow the duties.

NALA reserves the right to refrain from using a proctor based on examinee or testing center complaints, or non-compliance with the proctor duties. NALA will work with the testing center designee to locate another proctor, however, if one cannot be located, the testing center cannot be an authorized center.

Authorized proctors may serve as proctors for the Certified Paralegal examination at any authorized testing center. Once a proctor is approved, a proctor form for subsequent testing windows is not required.

EXAMINEES. NALA requests that the testing center submit the application forms for all examinees as a group for processing. This will ensure that the examinees will be assigned to the specific testing center.

If the examinees will be filing applications forms individually, NALA will accept a list of examinees from a proposed testing center. Students or employees who submit their application form directly to NALA should be instructed to note on their application that they will be attending the testing center provided by your school or business.

Communications about the qualifications of examinees and information that may be needed to complete an application for the Certified Paralegal examination will be directed to the examination candidates only. This is considered confidential information, and NALA is only able to discuss questions about the status of a specific examinee with the examinee.

All examinees must meet the requirements for taking the Certified Paralegal examination. There is no minimum participation requirement for NALA authorized testing centers.

This program is NOT for those applying for special accommodations available on the basis of the Americans with Disabilities Act. Those qualifying for accommodations under these provisions must attend an ACT testing center.

NALA requests authorized testing centers be available to others not identified by the school as examinees. This would include paralegals in the immediate community who wish to take the examination at the testing center, as well as new graduates, those who need to retake sections of the examination, or those who are new to the community. Testing centers will be contacted by NALA on a case-by-case basis as these requests arise.

FEES AND CHARGES

No payment to NALA is required to be an authorized testing center for the Certified Paralegal examination.

Facility and proctors fees are the responsibility of the testing center. This program allows that the testing center may charge examinees on a pro-rata basis for the testing center facility and proctor fees. It is the responsibility of the testing center to collect the fee, as well as fees from “no-shows” and dishonored checks.

DEADLINES AND HOW TO APPLY

Testing windows are the entire months of January, May and September; examinees may take the Certified Paralegal examination anytime during the testing window. However, times must be established in advance with NALA.

Examinee applications are due the first day of the month prior to the opening of the testing window: December 1, April 1, and August 1. Applications are accepted year-round, examinees are encouraged to submit the application as soon as qualified.

Testing centers must be designated a minimum of one month prior to the opening of a testing window. Testing centers are encouraged to submit the required applications well in advance of the deadline to ensure the center is approved.

The following is required:

- Completed Testing Center Application Form
- 2 Completed Proctor Application Forms
 - A minimum of two proctors is required for each testing center

Authorized testing centers for the Certified Paralegal examination are not required to re-submit application forms for each testing window. NALA will, however, check with testing centers on a regular basis to be sure the information is up to date.

Authorized proctors for the Certified Paralegal examination do not need to apply for each testing window. However, NALA will communicate regularly with proctors to ensure contact information is correct. Any new proctor would need to complete a proctor application form and be approved by NALA.

After Receiving Designation as a Certified Paralegal Examination Testing Center

SCHEDULING THE EXAMINATION TESTING TIMES

During the 30-day testing window, the Center may schedule testing for examination sections at any time, depending on the facility and proctor availability.

The Certified Paralegal Examination is divided into 5 separate sections. The sections and allowed time are as follows:

- Communications – 1 ½ hours, essay required
 - Judgment & Legal Analysis – 2 hours, essay required
 - Ethics – 1 hour
 - Legal Research – 1 ½ hours
 - Substantive Law – 2 hours
- (Note: This section is further divided into 5 parts. All examinees take an exam on the American legal system and the other parts cover areas of law selected by the examinees).

NALA requests that for groups of students and employees, the Center administer the same examination sections at one time. We suggest that the Center designate testing days that allow for no fewer than 3 hours of testing per day and no more than 4 ½ hours of testing per day. A typical schedule would be:

Test Day 1: Communications, Ethics, Substantive Law

Test Day 2: Legal Research, Judgment and Legal Analysis

This schedule is simply a suggestion; a school or employer may extend the testing days as required by the facility or proctor time.

Those who appear at the testing center to retake sections of the examination are not required to follow a schedule and may take the section or sections needed at any time the testing center is opened by the business or school. The tests are timed by the program delivering the examination, however, proctors will be provided the time schedule for their information. NALA must be advised of the schedule adopted by the testing center in advance of the first test session.

SUMMARY OF DETAILS NEEDED FOR ALL TESTING CENTERS

Planning for a testing window begins well in advance of the first day of testing. To provide for a smooth testing session, information about the examinees, schedules, and proctors is needed. An e-mail message is sent to all testing centers requesting this information and providing deadline dates. The form use for the September 2011 window is attached to this document for your review.

DECIDING IF THE CENTER IS OPEN ONLY TO STUDENTS OR OTHERS IN THE COMMUNITY

Testing centers may be open only to employees, students, graduates, or to all in the area who need to take the examination, as determined by the testing center. The following procedures will apply, depending on your choice:

If your center is ONLY open to a group of students or others who are known to you:	If your center is open to all eligible examinees:
<ul style="list-style-type: none">Your center name will not appear on the list of approved testing centers on the NALA web site.	<ul style="list-style-type: none">Your center name will appear on the NALA web site at www.nala.org/nonactdetail.aspx.
<ul style="list-style-type: none">Provide a list of examinees to NALA 15 days prior to the opening of the testing window. <p><i>NALA will verify that the examinee applications are approved for the window.</i></p>	<ul style="list-style-type: none">Please provide this information for the web site 15 days prior to opening of the window:<ul style="list-style-type: none">Contact person and e-mail addressDates and schedule for exam sectionsCost (determined by centers)Appointment notesCancellation notes
<ul style="list-style-type: none">Advise NALA of the testing days, times, and examination sections for the examinees. <p><i>NALA will set up proctor training a few days before the examination begins.</i></p>	<ul style="list-style-type: none">Please provide a list of examinees to NALA 15 days prior to the opening of the testing window, if known to you.Examinees on the testing center list will not need to advise NALA further regarding their

<ul style="list-style-type: none"> • It is recommended that the center establish a specific schedule – it is much easier to work with examinees if a schedule is published. • NALA simply needs to know the schedule, as far as we are concerned the exam is available to approved examinees anytime during the test window. 	<p>schedule.</p> <ul style="list-style-type: none"> • For those who are not known to you, examinees will submit a schedule to you through the web site. From a link on the contact person’s name, an e-mail window will open and the examinee will complete a schedule form. When completed, the e-mail will be sent to NALA and to the testing center contact at the same time. <ul style="list-style-type: none"> ○ NALA will verify the person is an approved examinee ○ NALA will advise testing center the person is authorized to take the exam. • <i>NALA will set up proctor training a few days before the examination begins. Proctor training will not occur unless there is a scheduled exam.</i>
<p>The following procedures are the same for all testing centers:</p>	
<ul style="list-style-type: none"> • NALA will send printed material to a designated examination proctor for arrival two days before the examination is to begin. This information is REQUIRED for the testing. • Advise NALA of any changes in scheduling. • NALA will also advise the testing center contact if we hear from examinees regarding a schedule change. • Return information to NALA as required. Exam results cannot be released without the information required from testing centers. 	

When your center and proctors are designated as examination centers, we will ask if your center is open to all or just your students.

EXAMINEE EXPERIENCE

Examinees at NALA authorized testing centers will experience the same rules and regulations required of examinees of ACT testing centers, including:

- Showing proper ID before entering test room
- Agreeing to the terms and conditions of test delivery. The Board Policy and Terms and Conditions documents are attached.

This requires examinees to:

- Honor confidentiality of the exam
- Follow rules of proper conduct
- Follow instructions of proctors

Examinees will be provided PIN, ID and NALA account number by NALA. This information is required to login to the computer based testing web site. The proctor will not have this information.

Further details will be provided to the testing center designee and proctor for review upon receiving approval from NALA as an authorized Certified Paralegal testing center.

NALA

CERTIFIED PARALEGAL TESTING CENTER APPLICATION FORM

TESTING CENTER INFORMATION		
Name of Institution/Business		
Street Address		
City	State	ZIP
Primary Contact:		
Phone		E-mail Address
Testing Center Window (check all that apply)		<input type="checkbox"/> January 1-31 <input type="checkbox"/> May 1-31 <input type="checkbox"/> September 1-30 <input type="checkbox"/> 2011 <input type="checkbox"/> 2012 <input type="checkbox"/> 2013

TESTING CENTER REQUIREMENTS	
Workstation Equipment Needed <i>Note: The examination is browser based; candidates' answers are recorded directly on the server. The testing center is not required to download any programs or data.</i>	<ul style="list-style-type: none">• Internet Explorer 7 or higher as the standard browser• Internet connection speed of 256 kbps minimum• Screen resolution: 800 X 600 or 1024 X 768• Minimum system configuration: 366 MHz Pentium II with 128 MB of RAM• Operating System: Windows 2000, Windows XP, or higher• Pop up blockers turned off• Browser history setting set to check for new version of stored pages each time the web page is visited and disc space to use is no more than 8 MB• No plug-in software (Flash, virtual Java, etc.) required• Exam candidates are not allowed to access other websites nor may candidates load information on workstation drive
Workstation Environment	<ul style="list-style-type: none">• Quiet, well lit, comfortable temperature• Visible workstations so proctor can monitor examinees• Place to store personal items, even if at the front of the room with the proctor

PROCTORS
The testing center is relied upon to provide proctors to administer the Certified Paralegal Examination. <i>NALA requires a minimum of 2 proctors identified by the testing center, and approved by NALA, for each administration of the Certified Paralegal examination.</i>

Qualified proctor categories include:	Instructors Paralegal program directors Retired instructors or paralegal program directors Professional educators (other instructors at the school) Professional proctors used by the school Attorney/employers Human Resources Professionals Member of NALA with CP credential
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Proctor forms: <input type="checkbox"/> Are Attached <input type="checkbox"/> Will be submitted by _____	<i>Note:</i> Proctor forms are required before the testing center may be approved.
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Proctor names and qualification category: _____ _____	_____ _____
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FEES

- It is the responsibility of the school/place of business to establish and collect testing center fees and proctor fees from examinees
- NALA is not responsible for these fees, nor no-show fees of examinees

Application deadline date:

- Applications must be approved 30 days in advance of a testing window: December 1, April 1 and August 1
- Once a testing center is approved, subsequent application forms are not required. However, if there is any change in proctors, a new proctor form is required 30 days in advance of the testing window.
- NALA reserves the right to cancel a testing center if the workstation requirements are not met, or based on examinee complaints.

SIGNATURE

I certify that:

- my school/institution meets the workstation equipment and environment requirements listed on page 1
- we understand we are relied upon to provide qualified proctors for each testing session; NALA will provide training for the proctors
- testing center and proctor fees will be established by my school/institution, and will be charged to the examinees
- it is the responsibility of my school/institution to collect testing center and proctor fees from the examinees
- the school/institution may not publicize itself as a NALA approved examination site for the Certified Paralegal examination until the application is approved
- we may be asked to allow examinees who are not part of this institution or school to take the examination during our testing sessions, and we will try to accommodate this request if we have the space
- we understand that the testing schedule must be established and provided to NALA one week before the testing window opens
- we have read and understand the requirements and specifications of testing centers provided by NALA.

Signature	Date
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NALA

CERTIFIED PARALEGAL PROCTOR APPLICATION FORM

PROCTOR CONTACT INFORMATION		
Name of Proctor		
Name of Testing Center:		
Street Address		
City	State	ZIP
Cell phone:	Office Phone:	
Evening Phone:	E-mail Address:	
Testing Center Window (check all that apply)	<input type="checkbox"/> January 1-31 <input type="checkbox"/> May 1-31 <input type="checkbox"/> September 1-30 <input type="checkbox"/> 2011 <input type="checkbox"/> 2012 <input type="checkbox"/> 2013	

PROCTOR REQUIREMENTS/INFORMATION	
Qualified proctor categories include Check those that apply to you:	___ Instructor ___ Paralegal program director ___ Retired instructor or paralegal program director ___ Professional educator (other instructor at the school) ___ Professional proctor used by the school ___ Attorney/employer ___ Human Relations Professional ___ Member of NALA with CP credential _____ other (add if you do not meet one of the above qualifications)
Training	Proctor should be familiar with the workstation/computer lab at the testing center Proctor will receive training from NALA regarding procedures to follow to check in examinee, and begin the examination. Proctors must complete this training prior to the examination. This will be provided by webcast, and scheduled before the first testing. Printed guidelines will also be provided.
Testing Center	Proctors approved by NALA may serve as proctors at any NALA testing centers.

PROCTOR DUTIES INCLUDE:

- Participate in training provided by NALA
- Keep Proctor ID and PIN number confidential and secure.
- Be accessible by phone or e-mail for routine correspondence; messages must be returned within 24 hours.
- Be accessible by phone for immediate contact during the examination test times.
- Arrive at the testing center timely and contact the site manager if there is a problem with the test location/room.
- Follow the testing schedule established by the testing center and confirmed with NALA.
- Check identification of all examinees as reviewed during proctor training.
- Provide and collect signed examinee testing forms prior to initial testing session. Return forms to NALA as directed.
- Provide rules of the examination to all examinees.
- Provide hard copy of examination questions as provided and directed by NALA.
 - Collect printed questions from each examinee upon conclusion of the test.
 - Return questions to NALA Headquarters, or destroy as directed.
 - This relates only to the CP Exam sections on Communications and Judgment/Legal Analysis.
- Enforce the testing center rules acknowledged and signed by all examinees prior to testing.
- Provide and collect scrap paper from examinees as directed by NALA.
- Ensure student does not access notes, articles other information.
- Contact NALA headquarters regarding a disruptive examinee or any interruption in computer service.
- Honor confidential information including examinee names, and any candidate information provided such as addresses or e-mail addresses.
- Refrain from answering questions from candidates regarding an examination question.
- Ensure no copies of the examination or questions have been made.
- Become familiar with other rules and regulations related to administration of the Certified Paralegal exam.

FEES

- It is the responsibility of the school/place of business to establish and collect testing center fees and proctor fees from examinees
- NALA is not responsible for these fees, nor no-show fees of examinees

PROCTOR DESIGNATIONS DEADLINE:

- Applications must be approved by December 1, April 1 and August 1 for the ensuing testing window.
- Application forms must be submitted in advance of the approval deadline to ensure establishment of a testing window.
- Once a proctor is approved, a proctor form for subsequent testing windows is not required.
- NALA reserves the right to refrain from using a proctor based on examinee or testing center complaints, or non-compliance with the duties.

SIGNATURE

I certify that:

- testing center and proctor fees will be established by my school/institution
- it is the responsibility of my school/institution to collect testing center and proctor fees from the examinees
- a proctor may not publicize him/herself as a NALA approved proctor for the Certified Paralegal examination until the application is approved
- I understand that the testing schedule is to be established and provided to NALA one week before the testing window opens, and cannot be amended.
- I have read and understand the qualifications and duties of proctors provided by NALA, and will participate in the training provided by NALA.

Signature

Date

Attachment - Scheduling information needed from testing centers

H]gZcfa U]gU]UWYX hc g]ck nci H Y]bZcfa U]cb nci k] VY
 fYei]fYX hc dfcj]XY fY]UFX]b] H Y YI Ua]bU]cb gWYXi Y"; YbYfU n]k Y k] fYei Ygh
 gWYXi]b]bZcfa U]cb " \$ XUngdf]cf hc H Y cdYb]b] cZH Y YI Ua]bU]cb k]bXck "

TESTING CENTER CONTACT INFORMATION

Name of Institution/Business

Street Address

City

State

ZIP

Primary Contact:

Phone

E-mail Address

EXAMINEES FOR YOUR TESTING CENTER

Check:

This center is open only to our students/employees. A list will be provided by December 15. NALA will advise if an application form is not on file. Students/employees are aware December 1 is the deadline date for examination application forms.

This center is open to all who want to take the test here.

EXAMINATION TESTING SCHEDULE

Each testing center may set its own schedule for the Certified Paralegal Examination. Please list below the schedule you will be using for the January 2012 testing window. You may also select one of the schedules we have set forth for you.

List your schedule here

Sample

Section	Date	Starting Time
Ethics (1 hour)		
Communications (1 ½ hour)		
Legal Research (1 ½ hour)		
Substantive Law (2 hours)		
Judgment & Analytical Ability (2 hours)		

Select a schedule from the following options:

Three Day Schedule.

@g]hcZg]] YghYX XU]g]dfcj]XYX \ YfY

- ❖ **Days:** Thursday, Friday and Saturday
- ❖ **Beginning time:** 9:00 a.m.
- ❖ **Examination Sections:**
 - **Thursday**
 - Ethics (1 hour)
 - Communications (1 ½ hour)
 - **Friday**
 - Legal Research (1 ½ hour)
 - Substantive Law (2 hours)
 - **Saturday**
 - Judgment & Analytical Ability (2 hours)

Two Day Schedule. Select Dates:

@g]hcZg]] YghYX XU]g]dfcj]XYX \ YfY

- ❖ **Days:** Thursday and Friday
- ❖ **Beginning time:** 9:00 a.m. with break for lunch on Friday.
- ❖ **Examination Sections:**
 - **Thursday**
 - Communications (1 ½ hour)
 - Ethics (1 hour)
 - Substantive Law (2 hours)
 - **Friday**
 - Legal Research (1 ½ hour)
 - Judgment & Analytical Ability (2 hours)

IF YOUR CENTER IS OPEN TO ALL, PLEASE COMPLETE THE FOLLOWING:
This information will be provided to all examinees via a page on the NALA web site.

- Contact person for appointments and e-mail address: _____
- Cost to the examinee for the testing center (determined by the center): _____
- Appointment notes (such as how much advance notice is required, when fees are due):
- Cancellation policy (when required, forfeiture of payment):

PROCTORS AND PROCTOR TRAINING

- Name and email address of proctor(s) for the January 2012 testing session:

Sample

- All proctors are required to complete a training webinar no fewer than three days prior to the first testing session. Please select the training sessions your proctors will attend:

Tuesday

PH (CENTRAL TIME): 6:00 AM - 7:00 PM

Course access: Will be provided individually when proctor training times are confirmed

Contact NALA Headquarters if these days/times are not convenient. We are happy to work with proctors regarding the training schedule.

Please complete and return to:

DEADLINE:

Attachment

POLICY STATEMENT

The Certified Paralegal Examination was developed by NALA-The Association of Legal Assistants-Paralegals and has been provided to the paralegal profession since 1976. The program is administered by the Certifying Board for Paralegals.

Examinee Attestation

All examinees are required to sign the following attestation on the application for the Certified Paralegal examination. This serves a reminder of your pledge of confidentiality, and reasons for suspension of authorization to use the Certified Paralegal credential:

I hereby declare that the above information [on the Certified Paralegal Examination Application Form] is complete and truthful. I further pledge not to divulge the contents of any examinations questions for certification as a legal assistant/paralegal by NALA (the "Examination Questions") and agree to be bound by the Code of Ethics and Professional Responsibility of NALA. Inasmuch as it is and ever will be impracticable and extremely difficult to determine the actual damages resulting to NALA should I divulge the contents of any Examination Questions, I agree to pay NALA as liquidated damages and not as a penalty, the sum of \$500 for each breach of my agreement not to divulge the contents of any Examination Questions.

I further understand that the CLA/CP designation may be suspended or revoked and that I may be prohibited from taking any further NALA exams, including but not limited to any specialty practice area exams or retaking the general certification exam for the following reasons:

1. Falsification of information on application form.
2. Subsequent conviction of the unauthorized practice of law.
3. Failure to meet continuing legal education requirements as required by the Certifying Board.
4. Divulging the contents of any Examination Questions.
5. Subsequent conviction of a felony.
6. Violation of the NALA Code of Ethics and Professional Responsibility.

Terms and Conditions – Exam Delivery

Prior to allowing examinees to sign in to the testing site, all examinees are required to review the terms and conditions related to taking the CP examination via computer based testing. The information contained in the terms and conditions are also provided to examinees with the testing PIN and ID number, the NALA account number, and other instructions. Each examinee will be required to check "I accept these terms and conditions" prior to starting an examination.

Results

Results of the examination are provided by mail notification to all examinees. The results will be released by the first day of the second month following the test window, i.e., the first day of March, July, and November. Results are not available by e-mail, telephone or fax.

Appeal of Results

An examinee may appeal, in writing, to the Certifying Board for review of the Board's actions concerning examination results. The specific procedure for the appeal of examination results is posted on the NALA web-site.

Retake Policy

Examinees in retake status must successfully complete the Certified Paralegal examination within two years (a maximum of five retake sessions) or credit for all passed sections will be forfeited. If the examination is not completed within this time frame, the examinee must re-submit a completed application form required of first-time examinees, and begin the certification process again.

Confidentiality of Examinees

The names of examinees for the Certified Paralegal examination are considered confidential and not released by NALA to any person, except examination proctors, without express approval of the examinee.

Other Certified Paralegal Program Requirements

This policy statement refers strictly to the delivery of the Certified Paralegal examination. It is the responsibility of each examinee to be familiar with the other policies and requirements of the Certified Paralegal Program, including but not limited to the continuing education requirements to maintain the Certified Paralegal credential, and examination and testing center fees.

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TERMS AND CONDITIONS

You are asked to agree to the following terms and conditions related to computer based delivery of the Certified Paralegal examination any time you sign in to the test web site. This information was provided to you with your examinee information from NALA.

PLEASE read the following carefully – some of the terms are duplicative of requirements of ACT testing centers, others are specifically required of all NALA examinees.

By clicking “I accept these terms and conditions” you are agreeing to the following:

- I have read the “Policy Statement” and I am familiar with its provisions.
- I will be continuously monitored during my appointment.
- I consent to video and audio recording of my test session and to the examination of the video and/or audio recording of my test session in the event that any questions should arise concerning possible violations of the procedures and/or rules of the test center. *(May not apply to all centers.)*
- I will follow instructions of the test proctor, represent myself honestly, and conduct myself quietly to avoid interfering with the performance of other examinees.
- I will neither give nor receive any form of unauthorized assistance during the examination or any breaks.
- I will not bring into the testing room any unauthorized items such as food, drinks, purses, briefcases, backpacks, cell phones, pagers, notes, note pads, photographic equipment, or any electronic devices. If I am observed using an electronic device, including a cell phone, in violation of these rules, it may be confiscated and sent to NALA for examination.
- If I have questions or concerns about the test environment, I will quietly notify the test proctor.
- I will report all problems related to the testing center, proctor, or computer delivery of the exam to the proctor immediately. If an examinee does not report problems with exam delivery immediately to the proctor, NALA will trust there are no problems, and no basis for complaint after the examination session has ended.
- I will allow testing center staff 30 minutes to resolve any technical problems that may arise (including power failure). I have the option of continuing the examination or requesting a rescheduling of the examination for technical or other problems outside of my control taking more than 30 minutes to resolve.
- I will sign in and out every time I enter or leave the testing room.
- During testing, the exam timer will remain running during any unscheduled breaks; therefore, it is in my best interest to use the restroom or otherwise address personal needs prior to beginning my test. I will remain in the test center and may leave only to use those restroom facilities that are closest to the test room. I will not leave the building. I will not access a phone or my personal belongings, except in the case of an emergency. Under such circumstances, I will notify the test proctor before accessing a phone or my personal belongings.
- I will not remove any written, printed, or recorded materials of my examination from the testing center. The examination questions remain the property NALA and I shall maintain the confidentiality of the questions and answers.
- I will return all materials, including scratch paper, provided to me by the test proctor when I have completed my examination and before I leave the test center.

Once I begin taking sections of the Certified Paralegal examination, I understand the examination, including retakes, must be completed within two years, (a maximum of five additional testing sessions). If the examination is not completed within this time frame, credit for all passed sections will be forfeited and a new application form will be required.

Abuse of this site, or non-compliance of these terms and conditions will not be tolerated. Should information concerning abuse or non-compliance come to NALA's attention, the candidate's ID number and PIN will be terminated and NALA may take further disciplinary action.

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